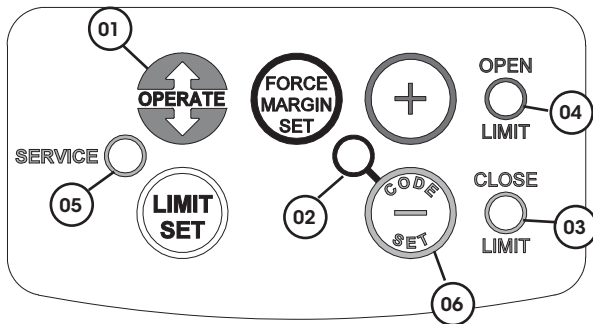


## Excel

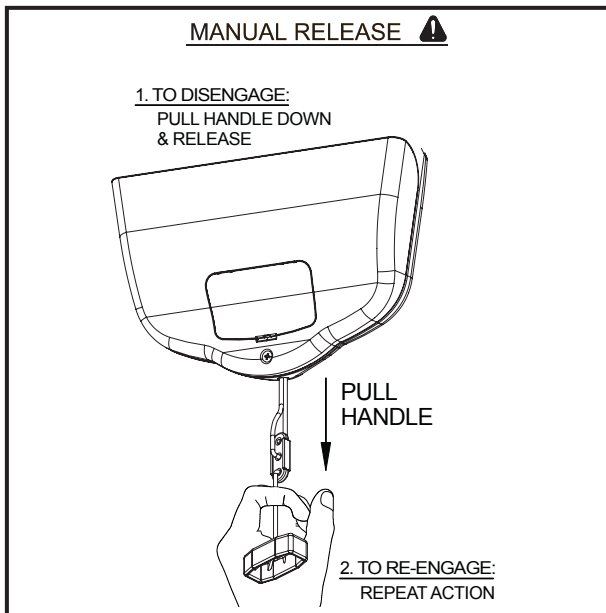
Rolling Door Opener  
Quick Operation Guide

### 1.0 User Operating Controls



Button	Function
01	Open / Stop / Close
02	Flashes when a code is being stored or when a remote control button is pressed.
03	Flashes as the door closes and remains on when closed.
04	Flashes as the door opens and remains on when opened.
05	Indicates when the opener requires service.
06	Is used for storing or erasing remote control buttons for door operation.

### 2.0 Manual Door Operation



#### 2.1 To Disengage the Opener:

1. It is recommended to do so with the door in the closed position.
2. Pull down the manual release cord, until you hear a click.
3. Move the door manually.



**CAUTION:** When the opener is manually disengaged, the door is no longer locked. To lock the door manually, re-engage the opener after the door is closed.

#### 2.2 To Re-Engage the Opener:

1. Check the door has not been locked by a locking device.
2. Pull down the manual release cord, until you hear a click.
3. The door will now operate from the opener.



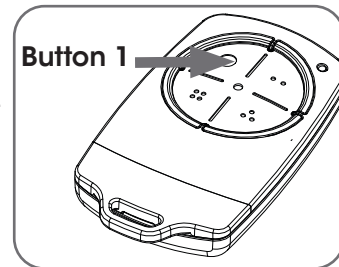
**WARNING!** Please test the manual release mechanism to ensure that the manual release is easy to operate. No more than 20kg of force should be required to disengage the door using the manual release cord. If excessive force is required, contact your dealer.

### 3.0 Coding a Remote Control

#### 3.1 Storing the Remote Control Code:

The opener can only be operated from remote controllers that have been programmed into its memory. Up to 64 remotes (8 for Roll-A-Pro®) can be stored in the memory.

1. Remove the controls cover to access the buttons.
2. Press the CODE SET button and release. The CODE SET LED will illuminate to indicate the opener is in Code Learn mode.
3. Press a remote control button (1) to control the door, and release. The CODE SET LED will flash.
4. Press the same remote control button again. The CODE SET LED will illuminate for one second then go out.
5. The transmitter button is now coded - press to test.
6. Refit the controls cover.

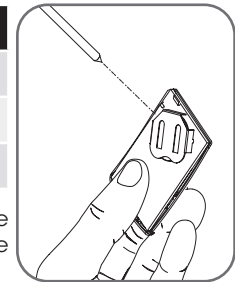


#### 3.2 Battery Replacement:

Battery Type: 1 x CR2032.

1. To test the battery is working, press and hold a remote button. Check Light Status table to determine if battery needs replacing.

Light Status	Battery Status
Solid	OK
Flashing	Replace
No light	Replace



2. Use finger nails to separate the remote casing to expose circuit board.
3. Use a non-metallic object to push the battery down through the side opening to remove the battery.



**WARNING!** The battery is hazardous and must be kept out of reach of children. The battery can cause severe or fatal injuries within 2 hours or less if swallowed or placed inside any part of the body. If you suspect the battery has been swallowed or placed inside any part of the body, SEEK IMMEDIATE medical attention.

## 4.0 Smart Phone Control (Requires Smart hub)

### 4.1 Connecting to WiFi:

The Smart Phone Control works via your home's WiFi network. Initial set up involves linking your phone app and smart opener to your home network.

1. Download the Dominator App.
2. Remove the controls cover on opener to access the buttons.
3. Ensure the WiFi router is within range of the opener.
4. Connect the Smart Hub to power.
5. Go to phone settings, then WiFi and select (DOM000000).
6. Open App and tap on Start.
7. Select setup a new Smart Hub.
8. Follow on screen instruction in the Dominator App.
9. Upon completion, refit the controls cover and test the opener operation through the Dominator App.



## 5.0 Troubleshooting

Symptom	Possible cause	Remedy
The opener does not work from the remote	The opener does not have power	Plug a device of similar voltage (e.g. a hairdryer) into the power point and check that it is OK
	The battery in the remote controller is flat	Replace the battery
	The remote button is not programmed to operate the door.	Code in the remote control button
	Door Code LED is flashing yet the opener is not working.	Ensure the correct button on the remote is being pressed.
One remote works but the other/s do not	Faulty remote control	Replace remote control
	Flat battery	Replace battery
The motor is running but the door remains stationary	The opener is disengaged	Re-engage the opener
The remote range varies or is restricted	Variations are normal depending on conditions e.g. temperature or external interference	Make sure you can see the door when you use the remote control.
	The battery life is exhausted	Check the battery status by pressing a button (flashing or no light requires battery to be changed)
The Courtesy light does not work	LED has failed	Change LED.
The door reverses for no apparent reason	If Safety beams are installed they may be partially obstructed.	Ensure the beam path is not obstructed. Check the Alignment.
The door stops or moves very slowly.	Garage door in poor condition e.g. springs may be broken.	Check the door's operation.
	(Optional Battery Back Up Accessory) The batteries may have little OR no charge	Connect mains power and leave the batteries to charge. The batteries may take 24 to 48 hours to reach their maximum charge capacity.

## 6.0 Caring for your Opener

Preventative servicing of your garage door and opener, is important. Your garage door is made up of numerous moving parts designed to lift and lower your door safely and efficiently.

Ongoing preventative servicing ensures that your door continues to function within factory specifications, greatly reduces the risk of failure and repair bills down the track and ensures you maintain your Warranty.

Refer to your Owners Opener Handbook for your service schedule.



**Refer to the installation manual for monthly testing procedures in Section 11 to ensure garage door is fit for use.**

## 7.0 Need a Service Call?

If the opener needs a service please call the dealer who installed the garage door opener (their contact details are usually on a sticker on the back of your garage door).



SCAN: for Installation Instructions

For product assistance, general enquiry or more information, please visit:

**dominator.co.nz**  
or call **0800 366 462.**